



estuary courts consulting

It is an honor to meet with you to address the pressing needs or sticking points that impede the flow of your life. This Agreement informs you, the Client, about the nature of our consult and defines mutual responsibilities so you can get the most out of our session. Please read and fill out this Agreement. Contact us with any questions, then sign and return it as explained on the last page.

Services. Estuary Courts Consulting offers three primary services: Courts of Heaven, HeartSync, SpiritNurture. These services are explained at www.estuarycourts.com.

Team. These services involve meeting by Zoom with 2-3 team members:

- Susan Mitchell. Life chaplain, healing coach, dream unpacker, HeartSync qualified facilitator.
- Dorothy Mitchell. Writer, facilitator, intercessor, scribe, seer, and prophetic dancer and vocalizer.
- Darla Bennett. Organizer, facilitator, intercessor, scribe, and seer.
- Volunteers. Observer, intercessor, scribe, and seer. And if it's okay with you, our most experienced volunteers may be invited to facilitate part of the session.

Open Communication. Honest feedback is essential for success in the appointment.

The Client agrees to speak directly and honestly with the Facilitator, to be open to input and assistance, and to devote the time and energy necessary to participate fully in the appointment and any related homework. If the Facilitator or team says or does something that upsets you or doesn't feel "right," or if you have any other difficulty or concern, please point it out so the Facilitator can make suitable accommodations.

The Facilitator agrees to speak directly and honestly with the Client and to welcome and respect the Client's feedback. The Facilitator honors the Client as the expert in his or her life, work, and faith. Therefore, the Facilitator's responsibility is to discover, clarify, and align with what the Client wants to achieve, while helping the Client synchronize with the length, width, height, and depth of heaven's love.

Cancellations. We value our time and your time, but we realize life is not always predictable.

- If a session must be rescheduled, both parties agree to provide each other with at least 24 hours notice. For a last-minute postponement, communicate by email *and* text to ensure the message gets through.
- If the Client does not show up and has not sent a notification, the team will wait 15 minutes before engaging in a different activity, and a no-show \$20 fee may be charged to the Client.

Confidentiality. The Estuary Courts team agrees to hold confidential your identity and the details of your appointment. We maintain the following standard of confidentiality:

- I will respect the confidentiality of my client's information, except as otherwise authorized by my client, or as required by law. The three exceptions to confidentiality are:
 - 1) If you share that you plan to hurt yourself or another, the Facilitator is bound to report it to authorities.
 - 2) If you share that you plan to break the law, the Facilitator may report that to authorities.
 - 3) If you share that you assaulted a minor in the past or plan to do so, or if you are a minor who shares having been assaulted, the Facilitator is required by law to report that to authorities.
- I will obtain agreement from my client before releasing their names as clients or references, or any other client-identifying information.
- I will obtain agreement from my client before releasing their identifying information to another person who is compensating me.

Disclosures & Disclaimers. It is in your best interest to make the Facilitator aware of significant psychological, emotional, or mental irregularities. If you are currently receiving professional care for those types of issues, kindly share that information with the Facilitator. The Facilitator is not a doctor nor psychotherapist, and does not claim to have any formal medical training, and cannot diagnose or treat any medical issues.

Liability. The Client acknowledges that the Facilitator's services are consultative in nature. While the Facilitator undertakes to provide his or her best perspective on the work at hand, the Client takes full and complete responsibility for all decisions and actions he or she makes, even when based on the Facilitator's input or advice. The Client agrees not to hold the Facilitator, or any team member, or any company the Facilitator is affiliated with, liable for any outcomes resulting directly or indirectly from the facilitation process.

Fees. The first half-hour consultation is free! Subsequent sessions are \$80/hour, or as we agreed.

Payment. Upon receipt of payment, session notes will be shared with the Client. So after the session is over:

- Pay SUSAN@MITCHLINK.COM through Paypal.com.
- Or make a check out to SUSAN MITCHELL, and mail it to the address at the bottom of this page.

Terms & Termination. This Agreement shall endure as long as the Facilitator renders services to the Client. If the Client and the Facilitator have regularly scheduled appointments, they may end the relationship at any time for any reason. Under these circumstances, both parties will communicate by phone or email to (1) agree that such services have concluded and (2) evaluate what has been accomplished.

Digital Communications. I UNDERSTAND that there are inherent risks in maintaining confidentiality with digital communications such as email, phone, and video. I ACCEPT this risk and I hold Estuary Courts Consulting harmless for any confidentiality breach that may occur from inadvertent exposure to unauthorized outside sources. This includes any video or audio recordings requested by the Client, session notes sent digitally, or electronic communication with the Client regarding the session.

Sign Below. Fill out the form below, then submit this entire document before your appointment:

- Email a scan/photo to contact@estuarycourts.com.
- Or mail to the address at the bottom of this page.

I have read and agree with the above terms and conditions.

CLIENT'S information:

Printed name: _____

Signed name: _____

Today's date: _____

Email: _____

Phone: _____

Address: _____

You may also share how you discovered Estuary Courts and what you hope to achieve with an appointment:

Susan Mitchell, Life Chaplain
Estuary Courts Consulting
(424) 348-0007
contact@estuarycourts.com
1601 N Sepulveda Blvd #537
Manhattan Beach, CA 90266



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consulting